

**A SUMMARY OF  
ELECTRIC SERVICES  
AND  
ASSOCIATED FEES**



**CENTRAL GEORGIA EMC**

**An Electric Membership Corporation**

*Owned by Those We Serve*

# CENTRAL GEORGIA EMC

## SERVICE FEES

The following fees will be charged for the following services:

1. Membership.....\$5.00
2. Meter Test.....\$25.00  
 A fee of \$25.00 will be charged for requested meter tests. If the meter is found faulty and does not meet the accepted standard percentage, the Meter Test Fee of \$25.00 is returned and the customer's bill is adjusted. This bill adjustment will be retroactive for the three preceding months. If the meter test shows that the member was not charged enough for electricity, then the three months' adjustments will be made in favor of the Cooperative.
3. Overtime Charge.....\$30.00  
 Overtime is charged in addition to other necessary fees and charges for any services rendered between the hours of 4:30 p.m. and 8:00 a.m., Monday through Friday, all day on Saturdays and Sundays, and on legal holidays other than for outages caused by trouble on distribution equipment. The Overtime Charge will be \$30.00 in addition to the other fees and service charges.
4. Account Establishment Charge.....\$20.00  
 To process a customer account, to determine the beginning meter reading for a customer account, or to set a meter during normal working hours, the Account Establishment Charge shall be \$20.00. New construction will not require an Account Establishment Charge.
5. Service Charge.....\$20.00  
 A fee will be charged to cover the cost of each trip to the customer's premises for delinquent payments, cut-off or collection of returned checks, or default by customer in keeping prearranged agreements.
6. Prepayment Charge - Residential.....see below  
 In addition to the other required charges and fees, a prepayment or deposit may be required. Based on the customer's credit score as calculated by a credit bureau, prepayments can range from \$100.00 to an estimated bill of up to ninety (90) days. If a prepayment is required, the amount will be refunded (credited to account) after twelve months, provided a good credit history has been established and no open contracts are on the account.
7. Prepayment Charge - Commercial.....see below  
 In addition to the other required fees and charges, a Prepayment Charge of an estimated bill of up to ninety (90) days may be collected from the customer. In lieu of Prepayment Charge, the customer may furnish a Personal Guaranty for any unpaid or outstanding balance for the account. Any Prepayment Charge is refundable when the account is terminated.
8. Meter Pole Charge.....\$150.00  
 When a customer requests that the Cooperative furnish a meter pole to be used on the customer's premises, a charge of \$150.00 will be collected in addition to the other required fees and charges.

9. Moving Pole Charge.....actual cost  
The exception to this portion of the policy is that if moving the pole will be beneficial to the Cooperative.
10. Temporary Service Pole.....\$25.00  
When a customer requests that the Cooperative furnish a temporary service pole, a \$25.00 service charge will be collected plus \$15.00 per month or portion of a month used will be billed. This charge is in addition to the monthly rate base and kWh usage charge.
11. Handling Charge on Returned Check.....\$20.00  
When it becomes necessary to notify a customer that a check issued to this Cooperative has been returned unhonored for any cause by the bank on which it was drawn, the consumer will be charged, in addition to the amount of the returned check, a \$20.00 handling charge. The Corporation will not accept checks for payment from a customer or a customer's agent for a period of one year after receiving two returned checks. When a check from a customer or a customer's agent is not accepted due to previously dishonored checks, the Corporation will accept checks for payment from another customer whose payment record is acceptable.
12. Arrangement Fee.....\$10.00  
A fee will be charged for requested arrangements or extensions of payments due on accounts.  
\*Certain restrictions apply.
13. Temporary Connects - Rentals, Clean-ups, etc.....\$50.00  
A fee will be charged to connect service at a location for clean-up or other similar purpose. Two (2) days will be allowed and a connect and disconnect order will be generated. Fees are to be paid in advance. Customers may request service as usual by paying the deposit and kWh usage in lieu of the Temporary Connect Fee.
14. All past due accounts which are deemed uncollectible will be turned over to Central Georgia EMC's contract collection agency, court, or to Central Georgia EMC's attorney for collection with full authority to make payment demands for the cooperative. All costs of collection will be added to the customer's past due account and will be paid by the customer, including court costs, reasonable attorney fees, and a reasonable collection agency fee of 35% of the amount of past due account for accounts that are turned over to a collection agency.